



## WORKMAN CONSULTING & TRAINING GROUP, LLC

*Objective Insight, Earned in Practice  
and Proven by Science*



### COURSE TOPICS

- Being Human
- Perception and Fear
- Performance and Arousal
- Priming
- Impacts of Fatigue
- Naturalistic Decision Making
- Reaction Time
- Realistic De-escalation

### OUR GOALS

- Promote Unbiased Investigations
- Save Lives (Officer & Civilian)
- Enhance Officer Training
- Build Community Trust

## Understanding Force Encounters HUMAN PERFORMANCE IN DYNAMIC ENVIRONMENTS

### Course Overview:

This course uses behavioral science research of human performance to better comprehend the often-misunderstood reactions to dynamic environments and high-risk encounters. Over the course of 16 hours, attendees will be expected to participate in in-depth conversations about the often-dysfunctional relationship between human factors and expectations during response to resistance. We will discuss some of the high-profile cases where force has been used and then analyze officer response after discussing human performance in critical incidents.

The goal of this course is to improve human performance during critical incidents and enhance future investigations. The training increases the attendee's understanding of how human factors often challenge and contradict the officer's ability to accurately analyze and then address dangerous situations. This course also raises awareness of human performance factors commonly applied to other professional disciplines that impact the successful application of force and de-escalation techniques.

### Instructor for this Session:

Paul Workman of Workman Consulting & Training Group, LLC has over thirty years of public service in law enforcement and the United States military. He has served in various capacities in Patrol, Corrections, and Emergency Response and Preparedness. He is an Advanced Specialist in the Behavioral Analysis of Force Encounters, holds instructor certifications in numerous disciplines, and has reviewed hundreds of Use of Force (Response to Resistance) incident reports. He has served as a board member of OakTac (Oakland County Tactical Training Consortium) and has written and facilitated two grant funded community policing initiatives designed to rebuild trust between community members and law enforcement.

**MCOLCS:** This training has been registered with MCOLCS for the use of PA 302 Law Enforcement Distribution funds and is MCOLCS CPE credit approved.

### Hosting Information

This course is available for presentation through partnering colleges, training providers, and host agencies. Scheduling, location, pricing, and registration details can be customized based on the hosting institution's needs.

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